



# ANNUAL REPORT



**Vaughan  
Public Libraries**



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## A Message from Margie Singleton, CEO of Vaughan Public Libraries

Enrich, inspire, transform – three words that encapsulate our vision and our values. They also speak to the power of libraries to shape who we are and the world we live in, and underline how we can be a force for good, resilience and betterment in a complex and turbulent world.

Libraries are the places where children take the first steps on their reading journey, eventually discovering worlds of infinite possibility and universes of the imagination. It's where students find spaces to study and set their career path. The community comes here to discover more about who they are and how our world works, but also to escape and disappear into the pages of a good book. Libraries are spaces of peaceful solitude and gathering points for friends old and new.

Our City is growing, and our libraries and services are growing with it. In 2025, a new branch will open at Carrville, while a refreshed and revitalized Woodbridge Library will reopen its doors. New collections and services speak to our evolution, not just as a library system, but as a community. Programming continues to excel for all age groups, and the continued success of health and culinary literacy shows an appetite for new formats and topics of learning. We've increased our focus on programming and services to seniors, while also reaching out to schools and community groups to introduce them to our services. We continue to look for new sources of innovation and ways to bring our community together, and our world-class team is committed to delivering the warm and welcoming spaces that you have come to love.

Over the following pages, you'll see some of the highlights of 2024, and how we are working to make our community a better place.

Enjoy!

**Margie**

**VPL's Vision Statement**  
Enrich Inspire Transform

**VPL's Mission**  
Vaughan Public Libraries  
offers welcoming destinations  
that educate, excite and  
empower our community.

# Library Usage Snapshot

**2.7 million** physical items borrowed

**2.7 million** visits to VPL's website

**1.7 million** in-person visits

**555,000** customer questions answered

**405,000** Wi-Fi sessions

**459,000** digital items borrowed



Benefit per  
cardholder:

**\$1,200**



**Which is equivalent to either:**

- **100** Children's books
- **80** Children's programs
- **57** Novels
- **171** Magazines
- **48** Board Games
- **24** Video Games
- **35** E-audiobooks
- **35** DVDs
- **17** Hours in the recording studio **OR**
- **11** Hours one-on-one with a librarian

## For a young entrepreneur

Making prototypes in VPL's maker space, plus entrepreneurship programs and all the access to the books you need to launch your business.



## For a family with young children

Afternoon storytimes at the library, connect with other new parents and borrow a new book for storytime every single night of the year.



## For an older adult

A place to sit and stay awhile, enjoy the newspaper and connect with friends.



## For a student

A safe place to connect with friends, do homework, work late during exam season, and access the latest games to kick back and relax.



Free access



can look like...

# VPL's collections are made up of:



Physical items include:

**543,278**  
PHYSICAL ITEMS



**425,000**  
Books



**73,560**  
DVDs



**8,751**  
CDs



**4,370**  
Audiobooks



**37,692**  
DIGITAL ITEMS



**8,066**  
Video Games



**18,659**  
Magazines



**4,872**  
Non-Traditional Items\*

\*Includes items like technology, tools, board games and culture passes.

**Materials are available in 19 languages!**

# Vaughan Public Libraries offers programs for all ages and interests. Here are just some of our 2024 highlights...

# PROGRAMMING



**32,452**  
enjoyed early literacy and storytime programming



**28,266**  
attended family and children's programming



**8,567**  
participated in STEAM activities



**7,000**  
students visited after-hours study halls



# PROGRAMMING

**2,117** people entered our kitchen this year to enjoy a range of delicious culinary programming



**300** people have attended health literacy programs



**14,319** attended programs for adults



**1,111** people relaxed with the Therapy Dogs



**1,175** older adults joined in a range of activities from hikes to drumming circles





**A total of 95,000+ program attendees  
at 3,300+ programs!**



**PROGRAMMING**

We added even more items to The Lendery (a library of things), and hosted a number of popular exhibits, including A Taste of Science.



We provided

**3,104+** Culture Passes

Providing access to popular attractions like:

- Royal Ontario Museum
- Black Creek Pioneer Village
- McMichael Canadian Art Collection
- Ontario Parks + *more!*



We were also active in reaching schools and community groups with:

**13,787**  
Outreach  
Participants

**2,621**  
Group  
Visits

## 399 Volunteers

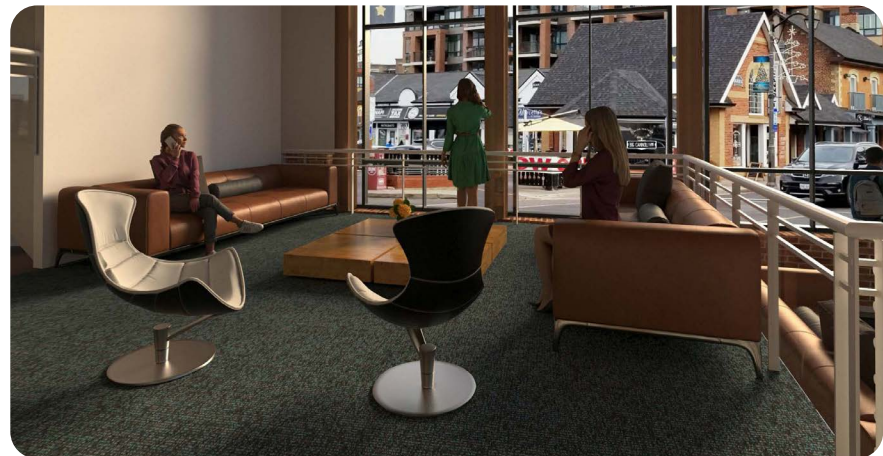
contributed **4,463 hours** to programs like, Chess in the Library, D&D, ESL Conversation, Fun with French, Reading Buddies and Tech Tutor 1-on-1.



## 3,603 Welcome Baby Kits

were distributed to babies born at Mackenzie Health Vaughan Hospital.

# Under Construction: Upgrades to Woodbridge Library



# Coming Soon: New Libraries at Carrville and West Woodbridge

## Carrville

ARCHITECT RENDERING



CARRVILLE LIBRARY CONSTRUCTION AS OF FEBRUARY 2025



## West Woodbridge

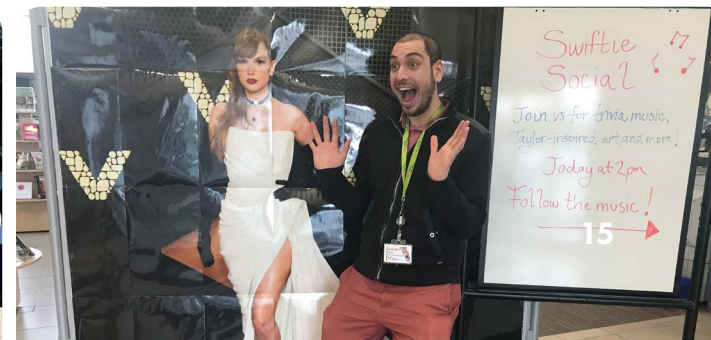
ARCHITECT RENDERING



# OUR STAFF



Our greatest strength is the remarkable staff who constantly inspire us with their creativity, dedication, and commitment to their community.



# EXECUTIVE MANAGEMENT TEAM



**From left to right:** Christine Fiorini (Deputy CEO Corporate Services), Aleksandra Dowiat Vine (Deputy CEO Growth & Communications), Margie Singleton (Chief Executive Officer), Lisa McDonough (Deputy CEO Customer Experience).



# 2023 - 2027 THE VAUGHAN PUBLIC LIBRARY BOARD



**Front row from left:** Manjit Kaur, Palma Pallante, Gary Sangha (Board Chair), Margie Singleton (CEO), Antonella Nicaso (Vice Chair), Akash Goyal (2023 - 2024), Sara Camilleri

**Back row from left:** Richard Wu, Denise Da Ros-Presutti, Chris Ainsworth, Loreta Pavese, Mario Ferri, Marilyn Iafrate, Adriano Volpentesta, Lauri Hewitt, Mario G. Racco

**Absent:** Carol Herzog (2023 - 2024), Harpreet Rindi (2023 - 2024), Steven Del Duca (2024 - )

**In 2024, Vaughan Public Libraries was proud to receive these prestigious awards:**



**5-Star Diversity, Equity and Inclusion Employer**

Awarded to VPL by Canadian HR Reporter Magazine

**Best Place to Work**

Awarded to VPL by Canadian HR Reporter Magazine



**ALA PRXchange Award**

For VPL's What's On magazine

**LEED Platinum Certification**

Awarded to the VMC Library



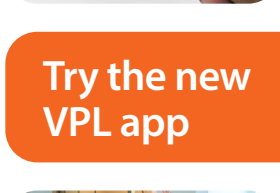
# ABOUT THE LIBRARY

Vaughan Public Libraries respectfully acknowledges that our libraries were built upon the Territory and Treaty lands of the Mississaugas of the Credit First Nation per the Toronto Purchase agreement or Treaty 13. We also recognize we are situated in the traditional territory of the Huron-Wendat and the Haudenosaunee who occupied this land before the arrival of European settlers.

The City of Vaughan is currently home to many First Nations, Inuit and Métis people. We acknowledge their contributions to the life and prosperity of this land. As representatives of the people of the City of Vaughan, we are grateful to have the opportunity to work and live in this territory. We acknowledge we must do more to learn about the history of this land so that we can better understand our roles as residents, neighbours, and caretakers of this City.



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Library Card



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VPL app



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our eNews



[www.vaughanpl.info](http://www.vaughanpl.info)

905.653.READ

Now featuring the FEB Express

FEBC

**FATHER E. BULFON COMMUNITY CENTRE**  
8141 Martin Grove Road, Woodbridge, L4L 3W9

Mon - Fri 7:30am - 9pm  
Sat & Sun 7:30am - 3:30pm

BCRL

**BATHURST CLARK RESOURCE LIBRARY**  
900 Clark Avenue West, Thornhill L4J 8C1

CCRL

**CIVIC CENTRE RESOURCE LIBRARY**  
2191 Major Mackenzie Drive, Vaughan L6A 4W2

PBRL

**PIERRE BERTON RESOURCE LIBRARY**  
4921 Rutherford Road, Woodbridge L4L 1A6

Mon-Thurs 9am-9pm; Fri 9am-6pm;  
Sat & Sun 9am-5pm

AN

**ANSLEY GROVE LIBRARY**  
350 Ansley Grove Road, Woodbridge L4L 5C9

CR

**CARRVILLE LIBRARY (COMING SOON!)**  
655 Thomas Cook Avenue, Thornhill L6A 4M2

DC

**DUFFERIN CLARK LIBRARY**  
1441 Clark Avenue West, Thornhill L4J 7R4

MA

**MAPLE LIBRARY**  
10190 Keele Street, Maple L6A 1G3

MHV

**MACKENZIE HEALTH VAUGHAN LIBRARY**  
3200 Major MacKenzie Drive West, Maple L6A 4Z3

PL

**PLEASANT RIDGE LIBRARY**  
300 Pleasant Ridge Avenue, Thornhill L4J 9B3

VMC

**VMC LIBRARY & VMC EXPRESS**  
200 Apple Mill Rd, Vaughan L4K 5Z5

VV

**VELLORE VILLAGE LIBRARY**  
1 Villa Royale Avenue, Woodbridge L4H 2Z7

WO

**WOODBIDGE LIBRARY**  
Temporarily Closed  
Mon-Thurs 9am-9pm; Fri 9am-6pm;  
Sat & Sun 9am-5pm

KL

**KLEINBURG LIBRARY**  
10341 Islington Avenue North, Kleinburg L0J 1C0  
Mon & Wed 1-9pm; Tue, Thur & Sat  
9am-5pm; Fri & Sun 1-5pm