



FOR IMMEDIATE RELEASE
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Vaughan Public Libraries' 2021 Annual Report

VAUGHAN, ONTARIO – VPL is proud to release its 2021 Annual Report highlighting the achievements of staff for the year.

Here are a few highlights:

- Even in a pandemic-affected year, VPL branches were open for over 28,000 hours and had a positive economic impact of \$76 million.
- VPL has over 550,000 physical items in its collection and a further 26,000 items available digitally.
- A total of more than 2.7 million items were borrowed in 2021.
- VPL welcomed its 11th branch in 2021, with the opening of Mackenzie Health Vaughan Library. Work continued apace on the VMC Library and the reimagined Maple Library, with both opening in April 2022. Work continued on extending service in West Woodbridge and Carville.
- Throughout the pandemic, VPL's virtual programs have been wildly popular. The most well-attended program saw 1,300 students attend a Remembrance event hosted by an Armed Forces veteran.
- VPL leads the way with partnerships! Welcome Baby kits launched at the Cortellucci Vaughan Hospital to introduce new families to our services. VentureLAB opened at Pierre Berton Resource Library to create a space for innovation and entrepreneurship and along with the City of Vaughan's Public Works team, storywalks were launched in parks across Vaughan. Staff also volunteered at the Maple Vaccination Centre.

“Vaughan Public Libraries exists to serve you, our customers, and I believe that when we look back on 2021, we will see a year marked by resilience, dedication, and innovation. This was a year when we rapidly amended service to meet public health guidelines, while also maintaining access to an exceptional collection, and remarkable levels of customer service. It was a year characterized by adapting to the present, while also building for the future.”

- **Rose Savage, Chair, Vaughan Public Library Board**

“In 2021 we prioritized customer and staff safety by modifying our operating model as public health requirements changed around us. That meant that we needed to restrict access to our branches, develop and maintain curbside pickup service at our branches and place other services on hold. We pivoted and innovated to provide you with the best possible experience, and thanks to the resourcefulness and dedication of our staff we were able to exceed expectations. Not only did their hard work help us all through hard times, it also laid the foundations for a more exciting future.”

- **Margie Singleton, CEO, Vaughan Public Libraries**

You can view the complete Annual Report by clicking [here](#).



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